# Kimberly Broyles

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## **Professional Summary**

Patient focused and empathetic labor and delivery nurse, seeking a new and challenging position. Proven skills in day to day nursing care, effective time management, postoperative patient care and surgical assistance. BLS, ACLS and NRP certified. Highly dynamic professional with a proven track record of enhancing the patient experience and improving retention through knowledge, patience, and understanding.

#### Education

Associate Degree Nurse | May 2018 | Lewis and Clark Community College Associate of Science | May 2009 | Lewis and Clark Community College High School Graduate | May 2007 | Francis Howell North High School

#### Skills & Abilities

- Organization
- Prioritization
- Leadership
- Kindness
- Eager to learn
- Excellent Communicator
- Sharp critical thinker
- Patient advocate
- Assist with surgeries
- Accuracy in documentation
- Direct patient care

# Experience

# Labor and Delivery, Postpartum and Recovery Nurse | July 2018 - Present

Assist patients through labor and delivery using various relaxation techniques.

Manage patient care through cesarean delivery and recovery

Collaborate with various ancillary services to provide optimal patient care

Monitor fetal heart rate for abnormalities during labor process

Monitor patient vital signs and perform cervical exams throughout labor

Perform thorough newborn assessments

Educate patients and families while providing essential and appropriate care for mothers and newborns

### Surgical Technologist | Alton Memorial Hospital | August 2015-Present

- Provide direct patient care by obtaining vital signs, collecting specimens, performing and assisting with peri-care, assisting with breast feeding, and reporting any unusual patient conditions to appropriate personnel
- · Assist physicians in surgical procedures, perform sterile dressing changes and remove staples
- Maintain a clean and healthy work environment, promoted patient safety and comfort and overall well being by attending to their basic needs
- Support duties for diagnostic and technical treatment procedures, such as setting up and operating special medical equipment and apparatus
- Perform clerical duties such as answering phones, birth certificates and accurate data entry using EPIC charting system
- Perform procedures as delegated by licensed professionals such as blood draws, EKG's, fetal monitoring and starting IV's
- · Train new employees

## Agency Development Manager | Farmers Insurance | Sept. 2011 - Aug. 2015

- Structured and implement new interview procedures that ensured potential employees were accurately evaluated and well screened, which enabled the district to succeed in adding a competitive amount of highly qualifies and productive agents to our team.
- Played a key role in ensuring the successful transition of new district management into the Southern Illinois Territory.
- Led classes on customer service, marketing, product information and retention. Trained groups of agents at a time and one-on-one coaching sessions.
- Responsible for coordinating monthly district meetings as well as quarterly territory and state meetings and event planning.
- Cold calls to local businesses to fund March of Dimes charity event that raised over \$5,000 for the non-profit organization.
- Held accountable for closely tracking each agents' success and retention. Developed new processes for employee evaluations and measurements of success.
- · Supported Chief Operating Officer with daily operational functions.

Phlebotomist | Alton Memorial Hospital | March 2010 – August 2011 Server | Moonlight Restaurant | 2008– 2011 Camp Counselor | Vetta Sports Complex | 2007-2009

References Available Upon Request