# Jeffrey Reyson

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I am a strong and devoted individual who is hardworking, a team player and can handle the pressures and elements of the job. Always a working professional with integrity who enjoys constantly learning new things to better myself. I hope to find a true long-lasting career in a company to excel my potential and advance in life.

Studying as a CCMAA medical assistant and Phlebotomy at Delaware State Technical Institute. Then planning to continue into Nursing/RN - Traveling RN.

Willing to relocate: Anywhere

## Work Experience

#### **Front Desk Office Agent**

Hyatt Place Hotel - Dewey Beach, DE May 2022 to Present

Front Desk Agent handling clients, taking calls, reservations, communications, checking guests in and out of rooms. Working alongside housekeeping and maintenance to take care of guests requests and complaints. Pre-Shift reports, We Cares, Strip, Inspect and Make Rooms. Basic Housekeeping and Banquets. Shoo-in for Audit training.

### Education

# Universal Certification in Medical CCMAA - Certified Clinical Medical Administrative Assistant

Delaware Technical Community College-Owens - Georgetown, DE October 2022 to Present

#### **Certification in CPR & AED Training**

American Red Cross - United States March 2021 to Present

#### Technical Certification in Production and Manufacturing Management

Delaware Technical Community College-Owens - Delaware March 2019 to September 2020

#### **Technical Certificate in HVAC**

Delaware Technical Community College-Owens - Delaware March 2018 to February 2019

#### **GED/DIPLOMA in CAREER LINK**

HEMPFIELD HS - Lancaster, PA

# **Bachelor's degree in Business and Hospitality Management**

Millersville University of Pennsylvania - Millersville, PA

August 2007 to April 2009

# Skills

- Principles of Manufacturing & Production
- Mechanical, Electrical and Pneumatic Fabrications
- AC/DC Electrical Systems & Controls
- Fluid Power and Water Control
- Pneumatics and Hydraulics
- Forklift/Pallet Jack
- HVAC/Refrigeration & Installation
- Adobe & Microsoft Office efficient
- Management & Customer Service
- Computer Software & Hardware
- Restaurant & Chef Experience
- Lifeguard
- · Computer networking
- Filing
- Data collection
- Travel planning
- Plumbing
- Telemarketing
- Teaching
- CPR (2 years)
- · Compounding medications
- Windows
- Accounting
- Bilingual
- Documentation review
- LMS

#### Certifications and Licenses

#### **OSHA 10**

#### **AED Certification**

#### **OSHA 30**

**Forklift Certification** 

**Pallet Jack Certification** 

**EPA 609 Certification** 

**CPR Certification** 

**EPA Certification** 

**Driver's License** 

**EPA Type II** 

**Lifeguard Training** 

**Bartender License** 

**AHA Certification** 

**Food Handler Certification** 

**Certified Medical Assistant** 

**Certified Phlebotomy Technician**