

Kelli Laffin

9111 Andrea Street ·
(715)581-2321 ·
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Objective: Honest, reliable, stable individual seeking employment with a growing, reputable company that can offer a compatible fit for my employment qualifications and work experience.

EXPERIENCE

Benedictine · Wausau, WI · (715)675-9451

January 2022–Present

LPN

- Provide patients with their appropriate medications · Communicate needs of patients with physicians · Documentation in Medication Administration Record · Provide treatments and wound care to patients · Charting and progress notes through Matrix

WPS Health Insurance · Wausau, WI · (715)843-8558

January 2015 – August 2021

Quality Assurance Auditor

- Audited phone calls, claims and written work · Provided feedback to employees on their day-to-day tasks · Trained employees on work processes · Worked adjustments, corrected claims, and other medical processing tasks

West Business Services · Wausau, WI · (715)848-0323

February 2010–January 2015

- Provided customer service for 2 larger pharmaceutical companies · Operated many data entry programs · Generated daily and weekly reports for management

EDUCATION

Northcentral Technical College · Wausau, WI 54401

Anticipated Graduation: January 2024

Associate Degree: Nursing

LICENSES

Licensed Practical Nurse

License # 330088-31

CNA Training Course

Nurse Aide # WI033544201613

AWARDS

Recipient of the Presidents
list: 05/2021

