

April C. Casselman

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I am an educator, facilitator, manager, multi-tasker & lead nurse. I have an array of experience which far exceeds most in my nursing career. My critical thinking and decision-making skills are refined. I enjoy leading and supporting all care members of the clinical team. I am organized, on track and highly proficient in Office 365 including Word, Excel and PowerPoint, Outlook & spreadsheets. I have experience as EPIC Super User and Trainer for 6 years. I am efficient with HEDIS, DAS, Medicare, CMS. I have 10+years of oncology experience. I am a self-starter, great motivator with a positive attitude. I enjoy leading others into great success and satisfaction in their own job roles. It pleases me see others grow and lead patients, families, students and other staff members to success. A positive attitude and a great work ethic is all it takes!

Education

Langston University, 2000, Baccalaureate of Nursing
University of Tulsa, 2006, Master's Certification Legal Nurse Consulting
Allied School of Health, 2008, Certified Professional Coder

Remote Work Experience

Aetna, HEDIS Overreader/Quality & Abstractor, Medical Data Abstraction-HEDIS (all measures), HCC's, Over Reader *Dec2020-June 2021*, Full-Time

Change HealthCare, HEDIS Overreader/Quality & Abstractor, Medical Data Abstraction-HEDIS (all measures), HCC's, Over Reader *Jan2020-June 2020*, Full-Time

Medview Health (Anthem last season), HEDIS Reviewer, Medical Data Abstraction-HEDIS (all measures), HCC's, Over Reader *Jan 2016-June 2019*, Full-Time & Part-Time Remotely

MedAssurant (named changed to Inovalon), Supervisor Remote Nurse Coder, Quality Department, Medical Data Abstraction-HEDIS, HCC's, Over Reader *July 2006-June 2015*, Full-Time & Part-Time Remotely

ACUTE CARE EXPERIENCE

Christus Santa Rosa Westover Hills, May 22, 2022 to present, CVICU, ICU Med-Surg, RN Mobility Program, San Antonio, Texas

Cynet Health, February 2022-May 2022, ICU (CVICU, Med-Surg ICU), ER Float, Christus Santa Rosa Westover Hills, San Antonio, Texas

Favorite Staffing, January 2022-February 2022, FEMA Staffing Crisis-CVICU, ICU Float, Fountain Valley Medical Center, Fountain Valley, California

Favorite Staffing, November 2021 to December 2021, FEMA Staffing Crisis-CVICU, ICU Float, HSHS St. John's, Springfield, Illinois

Krucial Staffing, August 2021 to November 2021, FEMA COVID Crisis, COVID ICU, CVICU float, Medical City Dallas, Dallas, Tx

NurseChoice, April 2021 to August 2021, COVID ICU, CVICU float, Methodist Metro, San Antonio, Tx

Krucial Staffing March 2021 to April 2021, FEMA COVID Crisis, COVID ICU, CVICU, Methodist Metro, San Antonio, Tx

AMN Healthcare, October 2020 to March 2021, COVID ICU, CVICU, Med-surg ICU float, Good Samaritan Hospital, West Palm Beach, Florida

AMN Healthcare, July 2020 to October 2020, ICU Float for COVID crisis, Kaiser Permanente Ontario, Ontario, California

VCP Staffing, April 2020 to June 2020, ICU Float for COVID Response, St. Joseph Hospital, Buffalo New York

Private Duty Home Health, Oct 2017 to December 2019, Managed Billionaire's home-s/p TBI & Cancer Treatment through full recovery process, advocate, scheduler, hired and fired staff, scheduled appointments and activities, budget, and insurance planning. Created protocols, plan of care, provided supervision, education, and led care through critical thinking strategies.

Physicians Regional Medical Center, Hired as Seasonal Float House Supervisor then offered position as Operating Room Manager, ICU Charge RN Float, *October 2017 to February 2019*
-Managing 45 Operating Room employees, educating, leading, coaching while providing supervision, support and evaluation of all staff. Ensures adherence to procedure and schedule. Supervises the procurement and maintenance of equipment and supplies, staffing and training of employees, and budgeting.

- House Supervisor's role includes primarily dealing with patient care issues, staffing matters, supervision of the nurses and staff and handling administrative responsibilities, responding to all emergencies, providing support, education, leading in team decision making.

Lee Health, Gulf Coast Medical Center, Critical Care Outreach Nurse, Medical Emergency Team Nurse, Rapid Response Team Nurse, *December 2015-October 2017*

-Code Blue Team Leader, in charge of all medical emergencies throughout hospital, answer BPA alerts, Lead Stroke Alerts, Sepsis Alerts, provide education, support, evaluation of all critical situations. Manage reports,

Lee Health, Gulf Coast Medical Center, ICU RN (Medical-Surgical, Cardiac & Neuro), September 2015-December 2015-Transitioned to Critical Care Outreach Nurse after accepting offer to start up Rapid Response Team Program at Lee Health

Hillcrest Medical Center, Circulating Float Pool RN & Charge Nurse for ICU (Medical-Surgical, Neuro, Trauma, Burn), PACU and OR (circulator), October 2004-December 2015

Legal Nurse Consultant, 2006-2012, Tulsa, Ok-Provided services to various lawyers and families reviewing medical records for possible Medical Malpractice Lawsuits

Saint Francis Hospital, Trauma & Medical-Surgical ICU, Level I Trauma Certified Center, May 2000-August 2004

Awards, Fellowships, Grants

Anna Addison College Scholarship, 1996

2017 Lee Health Nurse Excellence Award Nominee for Gulf Coast Medical Center

Spirit Award-February 7, 2017, “Hi April, I want to follow-up with you and pass on the patient’s name for the compliment I shared with you last week. Here is the name of the family member that asked that you be recognized for “saving her dad’s life” and being the one who led his care and led the team, at the time he needed help the most! Mr. Russo’s daughter (Stacy) was authentically touched by your nursing care, your astute assessment and intervention, and even more so by your compassion. She is immensely grateful for you and wanted you to know how special you are to her! Thank you, April for being an exceptional nurse and a compassionate advocate for our patients and their families!”

Spirit Award-March 8, 2017, “Hi April, I would just like to send a big thank you for your help last night. You gracefully assisted our L&D/WCC team with a difficult patient who was very sick. You were instrumental in communicating with the medical team regarding care of this patient and it facilitated a smooth transition to a higher level of care. You are always phenomenal when we call for a helping hand. Thank you for stepping in and advocating for the patient as her condition continued to deteriorate. This is what nursing is about and this is why I love it. I just wanted to take a minute to let you know that you are truly appreciated by our team and we are so thankful for all you do.” Natasha Saavedra, Clinical Supervisor

Spirit Award-March 14, 2017, “The critical care RN April and the Nursing Supervisor Katrina, displayed incredible compassion, leadership and critical thinking last night in caring for this patient. I was absolutely amazed by the way they swooped in, stood up for the very best for the patient and became part of the team so seamlessly. They took leadership in this patient's care and implemented a crucial plan of care. This was necessary for someone to do due to the fact so many physicians and specialists were on board. I was so thankful for the way they took care of our patient. Please be encouraged that you have such a great team. It was an honor to see that

unfold last night as we cared for a very critical patient on the L&D side with the help of the Critical Care RN and Nursing Supervisor. The L&D nurses stepped up and assisted without me even asking. And because mom required my total attention for a few hours, Amanda stepped in and took care of the baby without missing a beat. I am honored to be a part of your team. .Again Thank you so much for all you do to support our individual teams.” *Julie Harney, RNC, BSN, Nurse Manager Maternal/Child Services*

Licenses and Certificates

Registered Nurse, Florida Licensure, 9414671

BLS current

ACLS current

Certified Advanced Trauma Nurse

Certified Sexual Assault Nurse Examiner

Masters Certification Legal Nurse Consultant

Community Volunteer Service

Woodlake Assembly of God, Youth Pastor for Teen Youth Group, Tulsa, Ok 2010-2015

Sexual Assault Nurse Examiner, On-Call for Northeast Oklahoma Region, Responded to Sexual Assaults and provided exams for State of Oklahoma Assault Victims and corresponded with Tulsa Police Department in the collection of evidence.

References

Emily Baisden, HEDIS Supervisor, Medview Health, 239-848-1702,
aapresidentss@gmail.com

Darian Lennix, HEDIS Supervisor, Inovalon, darianlennix@gmail.com

Katrina Burton, House Supervisor, Gulf Coast Medical Center, 239-677-0572

Heather Avalos, Charge Nurse MPCU, Gulf Coast Medical Center, 239-825-7144

Melissa Johnson, Charge Nurse OR, Physicians Regional Medical Center, 239-285-1019