

Laura Kalina

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Authorized to work in the US for any employer

Work Experience

Alden Estates of Naperville- Skilled Nursing Facility - Naperville, IL
March 2020 to March 2020

April 2019

Head to Toe Data Collection and Client Cares

Kindred Hospital-Transitional Care Hospital - Chicago, IL
January 2020 to March 2020

Chicago, IL January-March 2020

Clinical Work Experience

- Completed head to toe data collection and client cares
- Monitored and recorded health information and patient data including nutritional needs, nutrient content of tube feedings, fluid and food intake, and assessed weight history, medical risk factor and patient history
- Promoted patient and family education, health improvement, patient safety, wellness and disease prevention
- Observed birthing process and assisted in post-delivery care of mother and infant
- Evaluated client's needs based on their mental health diagnosis
- Assisted in patient care including activities of daily living and community based activities
- Documented outcomes, interventions, and analyzed treatment plans for each patient

AMITA Health Adventist Medical Center - Bolingbrook, IL
October 2019 to October 2019

King Bruwaert- Skilled Nursing Facility - Burr Ridge, IL
May 2019 to May 2019

Veterinary Technician

Hinsdale Animal Hospital - Hinsdale, IL
October 2015 to February 2019

- Answer 50-60 client calls per day in an efficient and professional manner to assure superior customer support
- Educate clients on how to best utilize pet health insurance/ wellness benefits
- Assist in interpretation of medical terminology for clients
- Resolve customer concerns and rectify issues with claims
- Train new customer service professional and employ leadership skills in their on-boarding process
- Assist veterinarian with medical procedures and well as pre, intra, and post op procedures

Education

Associate of Science in Professional Nursing

Rasmussen College - Romeoville, IL

Skills

- Nursing