

Elaina Gray

Registered Nurse

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My objective is to display my experience present and past in hopes to obtain employment that will provide an exceptional career path.

Authorized to work in the US for any employer

Work Experience

Intake Specialist

River Place Behavioral Health - Laplace, LA

November 2021 to Present

Review referrals for criteria appropriate for higher level of care, assess new patients using high risk form and Columbia SAFE-T suicide assessment, complete new admission intake process upon arrival, verify insurance, complete pre-cert, communicate patient needs, input physician orders, complete COVID testing and other POCT necessary, maintain and select census appropriate for unit and milieu,, respond to patient codes, and complete any/ all other nursing duties that may arise.

Director of Nursing

CommCare-St. Anthony Community Care Center - Metairie, LA

July 2022 to November 2022

Manage over 50 employees, complete schedules, review referrals and orders, coordinate clinic days in facility, review programs such as weights, falls, wounds, antibiotics, QA, and high risk, and maintain compliance with state regulations.

RN MDS Coordinator

Comm Care- Audubon Retirement Village - New Orleans, LA

February 2022 to November 2022

Utilize RAI to assess patient needs and health status, complete PDPM profile and RUG analysis to assure accurate billing, collaborate with dietary, therapy, and physician to follow through with care plan.

Director of Nursing

Company Confidential

February 2021 to October 2021

Direct and manage a staff of over 30, manage schedule and adjust to satisfy PPD, oversee multiple programs such as weights, wounds, GDR, accidents and incidents, infection control, etc. Organize in-services and staff education. Create appropriate QAPI and plan of corrections to satisfy LDH expectations and remain within compliance. Conduct and participate in high risk and care plan meetings. Complete new/acute patient assessments and other clinical duties within scope of practice.

Telehealth Nurse

LCMC Health - New Orleans, LA

March 2020 to February 2021

Assess patients telephonically, and direct to appropriate level of care such as ER, urgent care, telecom visits with physicians, and direct to local COVID testing sites. Inform patients with COVID and antibody results, and provide alternate care options. Provide callers with various resources to assist for pandemic related and regular health related issues

RN Case Manager

LCCM-University Medical Center - New Orleans, LA

August 2019 to February 2021

Use mckesson's mcg tool and Interqual to determine appropriateness of patient's case received vs level of care to determine disposition, work closely with physicians and staff, participate in daily rounding with medical team and progressive rounds, collaborate with social worker to assist patients and families with discharge needs and resources, answer correspondences from insurers, submit appeals, set up peer to peers, and authorization follow up, remaining in contact with UR nurses with insurance company, staying current with patient needs

RN Charge Nurse

St. Lukes Living Center - New Orleans, LA

April 2019 to February 2021

Assist as RN supervisor on weekends and when DON is unavailable, keep account of all clinical staff, oversee woundcare, assure proper materials are dispersed to appropriate staff to complete jobs efficient and effectively, address and follow up with resident and family grievances, assist with admissions by reviewing referrals and completing tours, follow up with 24 hour report, assure nurses are charting correctly and signing out meds

RN-EMERGENCY MEDICINE NURSE

Ochsner Health System - Jefferson, LA

August 2018 to July 2019

Provide care in acute care setting checking in patients, completing initial as well as ongoing assessments, performing EKGs, bladder scans, initiating IV access, drawing labs, administer medications, completing charting and documentation, assist with discharge planning, completing wound care, initiating LAD, perform CPR and further duties required in setting as ordered by physician within RN scope of practice.

RN Charge Nurse/Supervisor

Plantation Management-Jefferson Healthcare - Jefferson, LA

July 2018 to December 2018

Work as weekend and evening charge nurse in long term/ SNF setting and delegate appropriate duties to LPN and CNA staff, complete skin and new admit assessments, perform direct patient care, follow up on incidents/accidents and implemented interventions, initiate and check status on submitted grievances, work on the floor when staffing required, perform staff in-services and education, and counsel.

Admissions Coordinator

Plantation Management-Jefferson Healthcare - Jefferson, LA

January 2016 to July 2018

Review referrals from multiple referral resources and collaborate with social workers, case management, insurance companies, etc to place in appropriate setting, while assuring patient's needs are met and needed materials(DME, wound vac, nutritional supplements, medication, oxygen) to assure continuum

of care with hopes to avoid re-hospitalization and promote rehabilitation. Assess the acuity of patients for appropriateness for skilled care, ICF, and hospice. Schedule and provide tours for prospective clients and admits for the facility, visit and assess referrals, visit and market to referral sources. Educate families and assist with LTC Medicaid application process. Verify and explain insurance benefits, complete cost analysis, initiate authorizations, negotiate contract carve outs, and complete admissions paperwork and process.

Benefits Specialist

GILSBAR - Covington, LA

October 2014 to January 2016

Responsibilities

- Answer calls in call center setting and assist members with questions regarding medical, fsa, and wellness benefits, as well complete enrollment. Work as members Care Advocate and assist with billing, claims, and enrollment issues. Quote providers benefits for consumer services, provide payment information for claims paid, provide information needed to claims unpaid, provide and process information as third party provider, assist members with locating providers within their network, disenroll benefits, educate on benefits and claims.

Skills Used

Microsoft office, customer service, medical terminology, five9 computer phone system, genelco, CRM, HB, Guess, Red Card operating in various programs and software to retrieve information and make request

Insurance Coordinator/Reimbursement Specialist

Care Point Partners - Metairie, LA

October 2013 to May 2014

Responsibilities

Obtain benefits and eligibility; initiate, amend, and extend authorizations; appeal denial when necessary; perform test claims for therapy; create ABNs; and determine drug profitability

Patient Access Representative

East Jefferson General Hospital

May 2011 to May 2013

obtain proper and current demographic and insurance information; obtain Medicaid referrals; assure proper Medicare forms are signed; call Insurance companies to verify benefits; Use Paynav and Passport (insurance benefit software) to determine copays and deposits due at visit; Collect insurance copays; train entry level clerks

Education

Master's in Nursing-Leadership and Administration

Western Governors University - Remote

January 2020 to December 2020

baccalaureate in Nursing

William Carey University

2008 to August 2011

High school diploma in Science, Math, and Foreign Language

Destrehan High School - Destrehan, LA

August 2001 to May 2005

Nursing Licenses

RN

Expires: January 2023

State: LA

RN

Skills

- MICRPSOFT OFFICE, DOCUMENT IMAGING, RYCAN, AVAILITY, CMS, MEDICAL TERMINOLOGY, COLLECTIONS, CUSTOMER SERVICE, AHT, EPIC, RIGHTCARE, AR, MEDICAID APP PROCESSING, PATIENT ASSESSMENT, 8x8, Point Click Care, MCG, Interqual, Care Point (10+ years)
- RN
- Customer Service
- Emergency Room
- Staff Nurse
- Hospital
- ER
- Utilization Review
- EMR Systems
- Cerner
- Critical Care Experience
- Case Management
- Employee Orientation
- Medical Records
- Nurse Management
- Vital Signs

Certifications and Licenses

RN-REGISTERED NURSE

July 2018 to December 2023

Louisiana compact state license

BLS for Healthcare Providers

July 2018 to July 2023