

Emmanuel Joshua Montgomery
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EXPERIENCE

Driver

Apr 2022 – Sep 2022

Julius Silvert: Savage MD

Professional driver, responsible for delivering food and restaurant supplies to customers within assigned, time sensitive, routes.

- Performed daily pre-trip safety inspections on equipment
- Unloaded approximately 500-600 packages daily at various stops (10-14) throughout the DC Metropolitan region.
- Operated 26ft reefer air brake truck, navigating downtown DC daily

Security

Jul 2021 – Feb 2022

Rosebar: 1215 Connecticut Av NW, Washington DC

Secured all locations, prevented altercations, and mediated guest disputes. Followed business guidelines while personally guarding high-end celebrity clients and VIP areas.

- Secured the front door and other entrances during high volume events averaging 300-400 people
- Provided customer service while interacting with guests and maintaining a safe environment for partygoers
- Deescalated confrontations and upheld the rules of the law and policies of the organization

Lead Mover

Feb 2020- Jul 2021

Wayforth Relocation: 44600 Guilford Drive, Ashburn VA

While working at Wayforth I served as a lead and mentor to our team. Aside from training new crew members, I was responsible for loading /unloading, packing, and staging residential goods. Provided exceptional customer service to our client base and ensured professionalism as a key focus. My day to day responsibilities also include:

- Packing client belongings neatly and to insurance standards and prep items for transport (furniture, art, appliances, etc.). Household inventory creation.
- Load and transport items safely in moving trucks (16', 18', 22', 26') from original point to destination point.
- Unload items from moving trucks into the destination point.
- Cleaning and maintenance tasks at the loading site.

Bulk Delivery Driver

Nov 2019- Feb 2020

Amazon 6885 Commercial Dr., Springfield, VA

Safely load & navigate a 26x13 ft commercial truck through urban & rural zones, Consolidate

packages up to 300 pounds for speedy delivery to businesses & residences in the DMV, effectively communicate with customers on a daily basis to ensure delivery was successful, scheduled & room of choice deliver options for customer satisfaction

Game Coach/Driver

June 2019-November 2019 (seasonal)

Games2U, 3821 Penn Belt Place District Heights

Navigating to locations and setting up for gaming events, coaching people to successful gaming interactions, Assemble & dismantle gaming systems and returned to home base expeditiously.

Utilities/Prep Cook

July 2016 - November 2018

CityClubofWashington, 55513thStreet,NW20004

General upkeep of kitchen area maintaining the area in compliance with health and safety regulations, assist Chefs with preparing cuisine at high volume times

Utilities/Clerk

September 2015 - October 2016

NorwoodRetirementHome,6 200OregonAve.NW,DC20015

Maintaining sanitary guidelines outlined by the facility for the kitchen area, ensuring healthy food preparation and cleanliness of utensils were adequately handled.

Security Officer

January 2014 - October 2016

McRobertsSecurity,Baltimore,MD

Provided unarmed security post services for major hotels in the Washington Metropolitan area.

CellPhone Customer Service Technician

February 2012 - June 2014

CricketCellPhoneTechnologies,Forestville,MD

Provided assistance to customers coming to the store for purchases, Efficiently provided technical support when requested; involving repairing cell phone devices and assisting customers by helping them troubleshoot issues.

Verizon Cell Phone Technician

October 2010 - July 2012

Flextronics (contracted through Verizon) Bowie, MD

Maintained a working knowledge of all Verizon cell phone technologies which included the hardware and software systems, carefully handled any technological issue presented while providing expedient and efficient customer service in the process.

SKILLS

I possess excellent customer service skills and I maintain a positive image while communicating effectively. I also have skills in operating a variety of computers and copying equipment.

COMMUNITY SERVICE

I volunteered as an assistant teachers aid and mentor for the Ebenezer United Methodist Church Head Start Program located in Lanham Maryland. I also do work with the Church Without Walls outreach ministry, Forestville, MD - feeding and ministering to the homeless.