

JOYCE ANN L. PEREZ

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OBJECTIVE

- To practice competent nursing skills experienced through nursing school and various clinical sites.
 - To incorporate my talents, skills and experience as a former international flight attendant, a former financial advisor and a communications major graduate in the field of nursing.
 - To provide competent patient-centered care, which encompasses cultural competence and patient-advocacy.
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EXPERIENCE

Student Nurse- Internship and Preceptorship (June 2021- July 2022)

- Enhanced nursing skills by practicing and providing individualized care for patients in different clinical sites;
 - Chatsworth Park Care Center- provides specialized care for patients with mobility challenges
 - Imperial Care Center, Studio City- provides specialized care for patients with Dementia, Alzheimer's, Parkinson's, Bipolar disorders
 - Santa Clarita Post- Acute Care-long term care facility
 - Kaiser Permanente Urgent Care-Antelope Valley
 - Providence/Facey Medical Group-Mission Hills (Internal medicine, Adult medicine and OB-GYN—Call Triage, Depression, Demographics, History and Physical Interviews)

AXA Philippines-Financial Advisor/Insurance Agent (June 2019-July 2020)

- Previously licensed with Variable Unit Linked, Traditional and General Health Insurance.
- Completed and facilitated lectures/seminars on how to effectively teach and communicate products and services to potential clients and how to be an effective financial advisor.
- Accomplished the initial trainings with one of the highest markings.

Philippine Airlines-International Flight Attendant (2013-2019)

- Completed Initial Cabin Crew Training and was previously licensed as a Safety and Service Professional.
- Acquired "Crew Resource Management" seminars to effectively communicate and delegate tasks to perform and maximize the potentials of an individual with a given role, and function to achieve team goals in normal operations and emergency procedures.
- Fulfilled seminars and trainings for effective and professional handling of customers/passengers, including customer/passenger satisfaction and service recovery in response to customer/passenger complaints from clients with different cultures and values from different walks of life.
- Completed training for Duty Free Inflight Sales (including inventory, transaction, machine operation, cash handling and turnover, documentation and security).

LICENSE

- Licensed Vocational Nurse — 728329
 - California—Active
- Military Spouse - Licensed Practical Nurse Single State License — MSPN.0000026
 - Colorado—Active

CERTIFICATION

- Basic Life Support (CPR and AED) Program by the American Heart Association (2021-2023)
- Intravenous Therapy/Blood Withdrawal Certified by Moriah Medical College (2022)

EDUCATION

Post-College Education

Moriah Medical College, Santa Clarita, California, USA (2021-2022) — 4.00 GPA

- Accelerated Licensed Vocational Nursing Program

College Education

St. Paul University Manila, Philippines (2009-2013) – 3.90 GPA

- Bachelor of Arts in Mass Communication Major in Communication Arts
- Graduated as an Honorable Mention
- Consistent Honor Student (Chairperson's/Dean's Lister)
- 4-year volleyball varsity player
- 2-year Program's "AB-Verge" Dance troupe Vice President

High School Education

St. Anthony School Manila, Philippines (2005-2009)

- 4-year consistent honor student
- 4-year volleyball varsity player

SKILLS

- Human Relations Skills (leadership, interpersonal, customer relations and public relations)
- Computer Technical Skills (basic operations of **EPIC**, **PointClickCare system**, **Salesforce** and **Oracle** interface programs, basic knowledge in operating MS Word, Excel, Powerpoint and Outlook)
- Basic Photography
- Conceptual and Problem-Solving Skills (Planning, Adapting, Time Management and Decision Making)
- Marketing Strategic Planning
- Writing Skills (narrative reports, scripts, press releases, souvenir messages, event coverages, welcoming/closing remarks, proof reading)
- Fluent in English and Filipino language (spoken and written)

AWARDS AND ACCOMPLISHMENTS

MORIAH MEDICAL COLLEGE

- Class Valedictorian cohort 05-01

AXA PHILIPPINES

- "Platinum Master Pin" Awardee for being a PFNA (Paper Financial Needs Analysis) Master.
- "Quick Start Hero" Awardee within the first two months of employment for reaching our branch's one of the top most acquired insurance policies.
- Awarded multiple times for having the most case counts and PVI (Positive Volume Index) for the month.

PHILIPPINE AIRLINES

- Honorable mention awardee upon completion of the Initial cabin crew training for safety and service
- Frequently bestowed commendations from colleagues, business class and economy class passengers for exemplary customer service in flight.
- Awarded discounts and limited edition products for the Duty Free In-flight Sales after reaching sale-quotas for different flights.

COMMUNITY INVOLVEMENT

- Conducts annual Community Christmas parties for the socio-economically challenged families that were adopted by our community church, Sacred Heart Church located at Makati city, Philippines.
- Volunteered with the church community and friends to conduct outreach programs (out of private funds) through community gift-giving and feeding programs for organizations to help socio-economically challenged families and terminal ill children lacking in resources sheltered by the “Bahay Aruga” foundation in the Philippines.
- Initiated and launched “The Botolan Project” for the Aeta Communities (ethnic minority group) in the rural province of Zambales, Philippines as a committee member to promote literacy and education mostly for the community’s younger generation through the university’s program in developmental communication course.
- 5-year (2014-2019) athlete as a dragonboat paddler representing the Philippines in international competitions. Acquired multiple gold-medal upon winning in both women’s and mixed-gender categories. Current paddler of Department of Public Works (DPW) Club team situated at Santa Fe Dam, Los Angeles.

*character references, transcripts, certifications and other documentations are made available upon request.