**Jon D. Goldsmith**

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*Prior to start of nursing career 15 years ago, spent 23 years as an IBM / MIT trained electrical engineer. This unique combination of education and skills has produced an ability to communicate information effectively to a broad spectrum of socio economic backgrounds. Nursing experience includes staff, team lead and charge nurse positions in level 1 trauma ER, ICU, PREOP, OR and PACU. This varied background has resulted in the ability to step up and fill any role that an organization may have.*

**Medical summary of accomplishments**

* Trained OR circulating RN for internationally renowned outpatient spinal surgical center
* ICU charge nurse with level 1 trauma ICU / ER experience. Managed direct work assignments and resolved scheduling issues for peer vacation/sick day assignments.
* Manage day to day operations for an ICU and clinical support staff
* Team coordinator for rapid response and sepsis alerts for a 395 bed hospital
* plan and provide guidance for customer health management. Document all interaction for compliance to state, federal and corporate guidelines.
* Review escalated cases with medical director and management for compliance to established corporate guidelines and best practice procedures.
* Selected as Corporate Representative for systems integration demonstration, for potential new healthcare accounts.
* Physician selected lead rounding nurse for Pulmonary intensivist Physician
* Research team member studying the effects of prolonged intubations vs. early tracheostomy concerning patient mortality (Six Sigma yellow belt)
* Perform daily and weekly surveillance audits for compliance for OSHA and JCAHO standards

**Management summary of accomplishments**

* Manage and direct patient intake care team for outpatient spinal surgery
* Managed engineering staff and directed field service support for a metric driven high-volume manufacturing facility
* Professionally developed, motivated, and mentored direct reports. Established development plans, reviewed and evaluating employee performance to established metrics.
* Monitored clinical staff performance, conducted counseling and provided corrective action procedures where required. Resolved interpersonal conflicts with respect to established company guidelines.
* Created work flows and proactively monitored established metrics to improve efficiency.
* Developed and managed process improvement initiatives to streamline service and support to cross functional departments. Developed and implemented process improvements to insure ISO 9000 and cGMP compliance

**Education and training** ASN, Duchess Community College, Poughkeepsie, NY, ASEE, Duchess Community College, Poughkeepsie, NY, IBM, School of Management, MIT, Principles of Business Management, Continuing Education Program,

**Employment**

**11/2020 – 04/2021 LEVEL II TRAUMA OPERATING ROOM RN, Mid Hudson Regional Hospital, Poughkeepsie, NY**

Circulating RN with neuro surgical specialty, Davinci Robotic Laparoscopic surgical experience, Plastics, Endoscopic, Dental, Urological and Vascular surgical experience. COVID surgical experience.

**04/2019 – 08/2020 HOME HEALTHCARE CASE MANAGER, Health Quest, Poughkeepsie, NY**

**03/2018 – 04/2019 HOME HEALTHCARE IV INFUSION RN SPECIALIST, Baycare, St petersburg, FL**

*Apply professional nursing standards in accordance with direct client care, establishing the highest levels of confidence and reliability in Home Healthcare client support. IV infusion specialist, capable of delivering and managing all aspects of Home Healthcare client care.*

**05/2014 - 03/2018 PREOP/OR/PACU RN, Laserspine Institute, Tampa, FL**

*Provide direct patient care during all phases of the spinal surgery process. Interview patients to assess health status in preparation for surgery Integrating thorough and detailed documentation of patient's status and progress intra-operatively. Collaborate with surgeons and clinical staff to promote patient wellness and protect client integrity.*

**06/10 - 05/2014 Case Manager, Optum Healthcare, Tampa, FL**

*Custom account specialist (IBM), Lead Corporate Healthcare Advocate for new customer accounts. Sales team member leading focused demonstration of software and clinical services available to prospective corporate clients.*

**04/07— 06/10 ICU CHARGE RN, St. Anthony’s Hospital, St Petersburg, FL**

*Neuro specialty ICU nurse, charge nurse, Hospital rapid response nurse and unit preceptor.*

**06/06–04/07 TICU nurse, Westchester Medical Center, Valhalla, NY**

*Level-one trauma nurse with advanced critical care experience and training. Responsible for all aspects of critical care client from admission through transfer to ancillary medical services.*

**08/03–05/06 Emergency Room Technician, Saint Francis Hospital, Poughkeepsie, NY**

*Trauma team member in a level-two trauma center, responsible for comprehensive client support covering a broad spectrum of emergency assistive care.*

**06/05–08/05 Nursing internship practicum, Westchester Medical Center, Valhalla, NY**

*Internship in a level-one trauma center as an emergency services nursing student.*

**11/02-06/06 Startup business, Medical Office Solutions, Poughkeepsie, NY**

*Select and install computer system configurations based on customer requirements. Train and support office staff on computer usage and network operations.*

**11/97–11/02 Equipment Engineering Supervisor, Analog Devices Inc., Wilmington, MA**

*Supervised Equipment Engineering Technical staff and managed site operations for a large-scale semiconductor Production facility. Coordinated and directed the shift Emergency Response Team.*

**07/93–11/97 Equipment Maint. Shift Supervisor, GMT Microelectronics, Norristown, PA**

*Supervised equipment maintenance technical staff governing all aspects of a midsized semiconductor production facility. Coordinated and trained the emergency response team.*

**11/80- 05/93 Project engineer, IBM, Poughkeepsie, NY**

*Managed a technical staff responsible for mainframe and peripheral service and support.*

**Awards**

Honored "**CHOICE**" awards for outstanding customer service by the LaserSpine Institute

Multiple St. Anthony’s Hospital “STAR” awards for outstanding customer service

*IBM “Best of the Best” awards:*

Honored for corporate partnership initiative for employee continuing education program by University of

Massachusetts, Lowell.

References available on request