

Erika Jeter

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Highly skilled Master's prepared Registered Nurse with more than 14 years practical experience in hospital, emergency room, triage, cardio thoracic surgical step down (IICU), ICU, Forensic Psychiatry, Correctional Nursing, ventilator monitoring, tracheotomy care, Health Insurance Industry, Case Management, and long-term care environments.

Managed Care Coordinator (Case management). Strong knowledge in healthcare finance, claims payment, prior authorization, interdisciplinary collaboration, and problem solving. Responsible for a case load ranging 130-200 members including care coordination.

Established in emergency, cardio thoracic surgical step down (IICU), ICU and telemetry. These areas include cardiac drips, insulin drips and the care for complete patient population. I was able to build team work skills, decision makings, and truly hone into and sharpen my critical thinking skills.

Behavioral health experience includes but not limited to both in and outpatient areas: Forensic Psychiatry and medical surgical patient support including: assessment, counseling, education regarding medications, treatment, lab work, documentation with care plan for diagnosis, and administration of treatment procedures, advocating, discharge planning, assisting with procedures, therapeutic communication, Use of Force, De-escalation techniques, crisis intervention, SVP (sexually violent predators) treatment, Treatment Team, ensuring spiritual and emotional needs are not neglected. Though medication administration and compliance play a major role in working with the criminally insane and in the incompetent to stand trial so do does the holistic person. I have worked alongside the CBA team to help with many cases that require complex medical and mental health needs for the betterment of our members.

Computer skilled, managing heavy daily patient volume including both telephone and visual triage, appointment scheduling, and patient referral. Proficient in all documentation/record maintenance/ paperwork to ensure accuracy and patient

Work Experience

Baylor Nurse

Rice Estate - Columbia, SC

August 2022 to Present

Managing all patient care.

Managed Care Coordinator II

BCBS South Carolina - Columbia, SC

April 2018 to Present

Case Management

Registered Nurse

Open Door Personnel Broad River Correctional Institution - Columbia, SC

October 2015 to September 2018

Staff RN

Providence Health

August 2017 to March 2018

Cardiac Surgical step down

Substitute Teacher (Allied Health Sciences)

Rowan Salisbury Schools

January 2013 to December 2015

Charge Nurse

Correct Care Recovery Solutions

February 2015 to October 2015

Administrative Support Consultant

Diversity Council of South Carolina

October 2010 to July 2015

Staff RN

Hoots Memorial Hospital

September 2009 to March 2010

ER and Quality Improvement

Staff RN

Presbyterian Medical Center

January 2008 to September 2009

Neurosciences (Epilepsy Monitoring)

Staff RN

Davis Regional Medical Center

January 2007 to December 2008

Telemetry/ICU/CCU

Forensic Psychiatric Nurse**Education**

MSN in Nurse Executive

Chamberlain College of Nursing - Downers Grove, IL

March 2016 to December 2018

BSN in Nursing

Winston Salem State University - Winston-Salem, NC

August 2003 to May 2007

Skills

- Prior Stroke Scale Certification and proficient in IV access.
- Nursing

- Acute care
- Medication administration (10+ years)
- Case management (4 years)
- Management
- EMR systems
- Hospital experience
- Phlebotomy
- Microsoft Office (10+ years)
- Medical billing
- Critical care experience (2 years)
- Supervising experience
- Vital signs
- Laboratory experience
- ICD-10
- Teaching
- Managed Care
- Behavioral Health
- Crisis Intervention
- Triage
- Patient Care
- Documentation review
- Leadership
- Communication skills
- Infection Control Training
- ICU Experience
- Experience Administering Injections
- Venipuncture

Awards

DAISY Award

October 2018

An international award given to an RN who was nominated by a patient or their family member.

Certifications and Licenses

RN

BLS Certification

Compact State Nurse License

Infectious diseases and infection control

February 2020 to February 2026

CPR Certification