

Brett V. Fletcher
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Professional Summary

RN case manager adept at handling high caseloads without sacrificing quality of care. Operates in high pressure environments while recommending resources and courses of action to benefit patient needs

Skill Highlights

- Providing patient education to assist with self-management of medical conditions or disease processes
- Assess for barriers to care
- Utilize community resources to support patient's post hospital needs
- Act as patient advocate protecting privacy and confidentiality issues
- Prevent adverse patient events to minimize poor outcomes
- Evaluates effectiveness of care coordination needs across the continuum of care, revises plan as needed
- Problem solving skills and independent decision-making skills
- Help coordinate home care, home infusions, transportation resources, DME, and home health to reduce patient wait time
- Arranging skilled nursing placement as needed
- Ran a smoking cessation class, educated on smoking cessation aides
- Reduce emergency department use in high-risk patients
- Address safety needs in home by discussing ambulatory status, support system, lack of transportation or food. Providing resources to fulfill needs of patient
- Collaborate with a multidisciplinary team including primary care provider, specialty care providers, DME providers, home health, social workers, and medical assistants
- Maintain a comprehensive working knowledge of community resources, payor requirements and services available to patients
- Identifies and communicates changes in the patient's condition. Informs the physician and obtains new orders as needed.
- Discuss need of higher level of care including assisted living, caregiver support

Professional Experience

January 2007 to June 2013
Community Memorial Hospital Ventura, CA
Registered Nurse II Emergency Department

June 2013 to September 2013
Emerald Health Services Sacramento, CA
Registered Nurse II Travel Nurse

- Disciplined, energetic employee who quickly establishes rapport with patients and colleagues.
- Performed all tasks with a patient-centered focus while seeking opportunities for improvement of processes and treatments.

- Provided necessary health education training for patients.
- Evaluated patient care needs, prioritized treatment and maintained patient flow.
- Accurately documented all elements of nursing assessment, treatments, medications, discharge instructions and follow-up care.
- Took and recorded patients' temperature, pulse and blood pressure. Utilized strong assessment skills to determine necessary patient care.
- Partnered with team of Registered Nurses to ensure over all well-being of all patients.
- Interviewed patients to obtain medical information and measure their vital signs, weight and height. Tested glucose and administered injections.
- Trained as charge nurse and oversaw as many as 15 employees.
- Involved in both fall and floor communication committees. Diabetic education.

September 2013 to 2/2014
Dynamic Staffing, Inc. Sacramento, CA
Continuity of Care Nurse

- Used my nursing knowledge to help decide medical necessity with services and procedures.
- Some experience with behavioral health, lower level of care, and prior authorization. Using FACETS, RUMBA, Excel, Word.

2/2014
Sutter Anticoagulation
Anticoagulation Case Manager

- Developed individualized dosing plans for patient.
- Patient education with Lovenox, interactive medications, procedures.
- Assist fellow employees when needed.
- Patient advocate. Patient assessment

5/2014-Current
Integrated Case Management Program
RN Case Manager

- Identify, plan, coordinate, implement, monitor and evaluate appropriate health care services across the continuum of care for complicated patients.

Education and Training

2006 Ventura College Ventura, CA
 Associate of Science Nursing