

# Tiesha Bailey

## **Registered Nurse**

Orlando, FL 32819

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## Objective

To obtain a position that would best utilize my experience as a Registered Nurse. Practice Areas include Clinic Management, Case Management, Managed Care, Women's Health, Sexual Transmitted Disease, Family Planning, Maternity, Public Health, Pediatrics, Immunizations, Preventative Care, Chronic Disease Management, Diabetic Education, , Home Health, Hyperbaric Oxygen Therapy, Wound Care, Progressive Care, Cardiac Step Down, School Health, LTAC, Mental Health and Substance Abuse/ Detoxification

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **RN Travel Nurse**

Emory University Hospital - Atlanta, GA

September 2021 to April 2022

Medical Surgical Telemetry and COVID Unit

- Provided direct care of up to 6 patients per shift
- Supervised student nurses
- Monitored and documented patient's vitals
- Directed and managed critical care patients
- Provided education and discharge instructions
- Carried out the care plan planning

### **RN Travel Nurse**

Bethesda Hospital East - Boynton Beach, FL

August 2021 to September 2021

- Medical Surgical/Orthopedic Unit
- Provided direct care of up to 6 patients per shift
- Carried out the care plan planning
- Provided education and discharge instructions
- Monitored and documented patient's vitals
- Directed and managed critical care patients

### **RN Travel Nurse**

HHC Kings County Hospital - Brooklyn, NY

June 2021 to July 2021

Travel Nurse for Med/Sur and Telemetry units

- Provided direct care of up to 8 patients per shift
- Carried out the care plan planning

- Monitored and documented patient's vitals
- Provided education and discharge instructions

### **Registered Nurse, Clinical Decision Unit**

Osceola Regional Medical Center - Kissimmee, FL  
December 2019 to July 2021

- Acted as primary RN on the telemetry and progressive care cardiology unit
- Continuously monitored patients' conditions
- Evaluated nursing care delivered by other non-licensed student workers
- Provided discharge planning
- Admitted patients
- Administered medication and treatments through Point Click Care

### **Registered Nurse (RN)**

The Blackberry Center - Saint Cloud, FL  
October 2020 to June 2021

- Perform assessments and medical screenings at admission and monitor patient's status throughout treatment
- Assist physicians with developing individual treatment plans and implement and monitor those plans
- Administer medications and provide pain management services
- Update and maintain patient's medical records and charts
- Educate patients about mental health, detoxification, substance abuse and various treatment options and facilitate support groups

### **Registered Nurse Supervisor**

Life Care Centers of America - Orlando, FL  
April 2019 to December 2020

- Supervise all floor nurses and staff members to ensure standards of care and assist with resident assessments and new admissions
- Assist with wound care, nasal swabs, negative pressure therapy dressings and treatments as ordered by the physician
- Provide conflict resolution between staff members and replace nurses that call off or are no call/no show
- Assist the DON/ADON with calculating staffing needs based on census requirements
- Review and ensure that physician orders for new and long term residents are current and are being followed
- Coordinate care through communication with the resident's family members, physicians, physical therapy and other health care providers
- Manage family concerns with resident's care
- Enter all admission orders into the electronic health record for new residents
- Assist nurses with managing emergencies and risk management issues within the facility
- Update ADON/DON and Executive Director on risk management and other related issues as needed.
- Conduct regular COVID-19 nasopharyngeal testing of residents transferring from the facility cohort units.

### **Registered Nurse**

Select Specialty Hospital - Orlando, FL  
September 2019 to May 2020

Patient care, Long term acute care, ventilated patients, PCU,

### **Clinical Coordinator/Clinical Nurse Manager**

Healogics/Health Central Wound Care and Hyperbaric Center - Ocoee, FL  
November 2017 to March 2019

- Interview/hire and orient new staff members for wound care and hyperbaric medicine
- Evaluate staff and ensure clinical competencies are current
- Review patient schedules, clinic staff assignments and daily clinic flow
- Oversee Case Managers and provide coaching/education
- Monitor patient satisfaction scores
- Monitor clinic documentation, center productivity and utilization reports
- Maintain working knowledge of current reimbursement policies/revisions
- Review safety documentation of fire and emergency procedures.
- Key member in EHR Implementation/conversion
- Conduct chart audits and review EHR data for clinical documentation improvement

### **RN Case Manager**

Healogics/Dr. Phillips Wound Care and Hyperbaric - Orlando, FL  
April 2016 to November 2017

Identify, treat, educate and follow-up on clients with chronic wounds in the outpatient setting. Implement and develop appropriate treatment plans with the physician under the direction of the Clinical Nurse Manager. Adhere to facility policy and procedures. Maintain clinical inventory. Coordinate care between wound care physicians, specialists, home health agencies, long term care facilities and hospitals. Coordinate home wound management of Medicare and clients with private insurance by communicating with DME providers and home health care providers.

Apply and change negative pressure wound therapy dressings as needed. Implement the prescription of hyperbaric treatments under the direction of the supervising physician, Clinical Nurse Manager and Medical Director to treat clients with conditions such as chronic diabetic foot ulcers, osteomyelitis and soft tissue radio necrosis. Operate the compression chamber and all related equipment in a safe and effective manner.

### **Case Manager**

Family Physician's Group - Kissimmee, FL  
August 2015 to March 2016

- Manage caseload with up to 190 high risk clients for a leading Physicians Group in the Orlando area with over 2000 Medicare Managed Care members
- Selected for multiple special projects involving improving overall HEDIS, MRA scores and ensuring an overall cost effective practice
- Building and maintaining relationships with community partners and agencies
- Coordinate referrals for hospice, community resources, DME supplies, Home Oxygen and hospital/skilled nursing facility discharge planning
- Preparing timely and consistently accurate documentation of client encounters
- Skilled in performing comprehensive physical and psychosocial assessments including acute triage of walk-in clients
- Develop and teach Diabetic Education classes for high risk uncontrolled diabetic clients

- Clinical skills including conducting, EKGs, phlebotomy, administering IV therapy

### **RN Clinical Lead**

Florida Department of Health in Osceola County/FQHC - Kissimmee, FL  
2012 to 2015

Provide public health nursing services, including pregnancy testing, counseling, referral and follow-up; immunizations, family planning, HIV, STD and TB screenings, and general clinical duties.

Provide primary care services including assessing pediatric and adult health problems and needs, developing and implementing nursing care plans, and maintaining medical records.

Under the direction of the Nursing Program Specialist and Staff Physician, advise patients on health maintenance and disease prevention and provide case management

### **Nurse Educator**

Novasyste, LLC - Orlando, FL  
2012 to 2014

In-service and educate end users on new medical devices, equipment, or protocols in the clinical setting (acute care, long-term care, home health)

Provide education and consultation in support of customer needs and sales goals:

Manage key activities related to product conversions in select facilities (clinical evaluation and education)

Assess customer needs and develop tools and strategies to resolve issues..

Serve as a key clinical and educational contact for customers using our products and implementing product conversions.

Follow-up with key accounts and customers to assess unmet education and clinical needs as it relates to successful product implementation.

Collaborate with critical functional areas within division:

Provide clinical and professional expertise to internal and external customers.

Provide customer feedback to corporate teams to improve new and existing products.

Serve as an education and clinical resource to the Field Sales team for products.

### **Registered Nurse Case Manager**

St. Cloud Regional Medical Center Wound Healing and Hyperbaric Center - Saint Cloud, FL  
2009 to 2011

Identify, treat, educate and follow-up on clients with chronic wounds in the outpatient setting. Implement and develop appropriate treatment plans with the physician under the direction of the Clinical Nurse Manager. Adhere to facility policy and procedures. Maintain clinical inventory. Coordinate care between wound care physicians, specialists, home health agencies, long term care facilities and hospitals. Supervise LPN staff. Coordinate home wound management of Medicare and clients with private insurance by communicating with DME providers and home health care providers. Perform quarterly chart audits for all Medicare patients.

Perform routine inpatient consultations to hospitalized clients to identify and assess those that are at risk for skin breakdown and assist inpatient staff in the development treatment and discharge plans for clients with identified wounds. Provide pressure ulcer prevention screenings and bedside education to inpatient RN staff. Apply and change negative pressure wound therapy dressings as needed. Implement the prescription of the supervising hyperbaric physician under the direction of the Clinical Nurse Manager and Medical Director to treat clients with conditions such as chronic diabetic foot ulcers, osteomyelitis and soft tissue radio necrosis. Operate the compression chamber and all related equipment in a safe and effective manner.

## **Registered Nurse Kissimmee FL Cardiac Step Down**

Osceola Regional Medical Center - Kissimmee, FL

2008 to 2010

Assess and coordinate care for adult clients in compliance with facility policy and procedures, Adhere to nursing standards of care, telemetry monitoring; frequent patient monitoring; IV access placement and phlebotomy; Central venous access medication administration and site monitoring; pain management; Core measures. Discharge planning.

## **Registered Nurse/Progressive Care Unit**

Dr. Phillips Hospital - Orlando, FL

2007 to 2008

Assess and coordinate care for adult clients in an acute critical care setting, telemetry monitoring, cardiac status, medication administration, documentation; adhering to policies and procedures; perform frequent patient evaluations, including monitoring and tracking vital signs, IV placement, phlebotomy.

## **Registered Nurse Med/Surg**

Christiana Health Care Systems - Wilmington, DE

2006 to 2007

Assess the condition and care of clients; instructs LPNs and Patient Care Technicians in the proper care of clients; administer prescribed medications; provide treatments using therapeutic equipment; take vital signs to detect deviations from normal; prepare care plans, assessments, pharmacy audits, medication review, patient/family education, reviews physician's orders; coordinates care of clients, monitor documentations, ensure enforcements of rules and regulations, perform emergency treatments.

## Education

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### **Master's in Psychiatric Mental Health Nurse Practitioner**

Herzing University - Milwaukee, WI

November 2020 to Present

### **ASN in Nursing**

Cochran School of Nursing - Yonkers, NY

2004 to 2006

### **Bachelor of Arts in Psychology**

SUNY Stony Brook - Stony Brook, NY

1994 to 1998

## Nursing Licenses

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### **RN**

Expires: July 2024

State: FL

## Skills

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- WOUND CARE (9 years)
- HEDIS (5 years)
- HIPAA (10+ years)
- MICROSOFT OFFICE (10+ years)
- MS OFFICE (Less than 1 year)
- Case Management
- EMR Systems
- Epic (1 year)
- Documentation Review
- Managed Care
- Nurse Management
- Nursing
- Triage
- Primary Care Experience
- Critical Care Experience
- Family Planning
- Laboratory Experience
- Medical Records
- Hospital Experience
- Pain Management
- Supervising Experience
- Patient Care
- Phlebotomy
- Venipuncture
- Experience Administering Injections
- Medication Administration
- Order Entry
- Leadership Experience
- English
- Employee Orientation
- Anatomy Knowledge
- ICD-10
- Customer Service
- Microsoft Excel
- Microsoft Word
- Phone Etiquette
- Vital Signs
- Medical Billing

- Home care
- PCR
- Cerner
- Acute care
- Compact License
- Care plans
- Cerner (1 year)
- Meditech (4 years)

## Languages

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- Spanish - Intermediate

## Certifications and Licenses

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### **Basic Life Support (BLS)**

### **Advanced Cardiovascular Life Support (ACLS)**

July 2021 to July 2023

### **Crisis Prevention Intervention**

October 2020 to Present

### **Multistate RN License**

July 2022

Compact License

### **Compact State Nurse License**

## Assessments

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### **Work Style: Reliability — Proficient**

January 2020

Tendency to be dependable and come to work

Full results: [Proficient](#)

### **Clinical Judgment — Expert**

January 2020

Assessing a patient's condition and implementing the appropriate medical intervention.

Full results: [Expert](#)

### **Nursing Aide Skills — Expert**

January 2020

Providing nursing aid to patients using knowledge of relevant equipment and procedures.

Full results: [Expert](#)

## **Work Style: Conscientiousness — Proficient**

July 2020

Tendency to be well-organized, rule-abiding, and hard-working

Full results: [Proficient](#)

## **Electronic Health Records: Best Practices — Highly Proficient**

April 2020

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: [Highly Proficient](#)

## **Medical Terminology — Expert**

August 2020

Understanding and using medical terminology

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

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### Skills

- Nurse leadership
- Wound care ● Strong
- Electronic knowledge of Medical HEDIS measures
- Record/Documentation ● Excellent interpersonal
- Professional/Med skills
- Bilingual Spanish ● Clinical
- Ability to thrive in background and high patient knowledge of volume settings HIPAA laws
- Anticipatory ● Microsoft Office guidance across the lifespan