

Megan Rosenau

New Holstein, WI 53061

meganrosenau7_ocr@indeedemail.com

(419) 560-9718

Meticulous employee, excellent at juggling multiple tasks and working under pressure. Broad industry experience includes Healthcare, Finance and Customer Service.

Work Experience

Professional Bather

PetSmart - Sheboygan, WI

August 2019 to Present

Responsible for assisting customers, completing walk-in services, completing grooming packages, answering phone calls, scheduling appointments, etc.

Caregiver/CNA

Century Ridge - Chilton, WI

November 2018 to May 2019

- Assisted residents with Activities of Daily Living (ADLS)
- Experienced in operating Hoyer lifts
- Administered medication such as insulin, pain medication, prescription medication, etc.
- Monitored blood sugar
- Assisted with household needs, such as cooking, cleaning, and laundry
- CPR, Standard Precautions, Fire Safety, First Aid and Choking, and Medication Administration certified

Accounts Payable Clerk

Johnsonville Foods, LLC - Sheboygan, WI

August 2017 to June 2018

- * Posted receipts to appropriate general ledger accounts.
- * Cut checks each week to be sent out to vendors.

PetCare Associate

PetSmart - Sheboygan, WI

April 2017 to August 2017

- * Cleaned animal enclosures and performed minor maintenance.
- * Promoted grooming services and products to customers.
- * Maintained a clean and sanitary work environment at all times.
- * Observed animals' physical conditions to detect illness.
- * Helped customers with questions problems, and complaints in person and via telephone.
- * Greeted customers and ascertained customers' needs.

Certified Nursing Assistant

Villa Loretto - Mount Calvary, WI

August 2014 to November 2016

- * Maintained accurate records of patient care, condition progress and concerns.
- * Responded appropriately to the physical, emotional and developmental needs of patients.
- * Assisted patients with bathing, oral hygiene, grooming, feeding and elimination.
- * Helped patients move in and out of beds, baths, wheelchairs and automobiles.
- * Assisted nurses with wound care for pressure ulcers, bed sores, and surgical site wounds.
- * Reported any unusual circumstances in the patients' condition or environment.
- * Answered call lights and aided in patient comfort and safety by adjusting beds, lights, bed rails, pillows, patients' clothing and bedside tables/equipment.

Restaurant Crew Member

McDonald's - Kiel, WI

June 2013 to August 2014

- * Greeted each customer with friendly eye contact.
- * Inspected restrooms for cleanliness and availability of supplies and cleaned restrooms when necessary.
- * Performed all transactions in a cordial, efficient and professional manner.
- * Prepared and served cold drinks, or frozen milk drinks or desserts, using drink-dispensing, milkshake, or frozen custard machines.
- * Stocked service stations with items such as ice, napkins, and straws.

Education

Associate of Arts and Sciences in Human Biology

University of WI

December 2019

High school or equivalent

Winnebago Lutheran Academy High School - Fond du Lac, WI

June 2014

Certifications and Licenses

CPR/BLS

March 2019 to March 2021

CPR for healthcare providers

CBRF

00147426

Medication Administration, Fire Safety, Standard Precautions, First Aid and Choking

Assessments

Customer Service Skills — Highly Proficient

June 2018

Measures a candidate's skill in evaluating approaches to customer service & satisfaction.

Full results: https://share.indeedassessments.com/share_to_profile/e247f727344f7364c9ef713516417162eed53dc074545cb7

Logic & Critical Thinking — Highly Proficient

April 2019

Using logic to solve problems.

Full results: https://share.indeedassessments.com/share_to_profile/1ca3034cb90a5e068682e1fb33d34a7beed53dc074545cb7

Customer Focus & Orientation — Expert

November 2019

Responding to customer situations with sensitivity.

Full results: https://share.indeedassessments.com/share_to_profile/dea10c005231741fde07f4c6e4af2057eed53dc074545cb7

Receptionist — Expert

December 2019

Using basic scheduling, attention to detail, and organizational skills in an office setting.

Full results: https://share.indeedassessments.com/share_to_profile/c51fe17350f5287ac944661066f5f1cdeed53dc074545cb7

Filing & Organization — Expert

December 2019

Arranging and managing information or materials using a set of rules.

Full results: https://share.indeedassessments.com/share_to_profile/ea9d4fb49827d6bfdaf94bd51ab9ec65eed53dc074545cb7

Administrative Assistant — Highly Proficient

December 2019

Using basic scheduling, attention to detail, and organizational skills in an office setting.

Full results: https://share.indeedassessments.com/share_to_profile/66e5f316af011b216757f582d0550a93eed53dc074545cb7

Executive Assistant — Highly Proficient

December 2019

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: https://share.indeedassessments.com/share_to_profile/5ef02f33e330ff20f32810662ce27301eed53dc074545cb7

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.