

Domonique Smith

RN

Flossmoor, IL

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Flexible, competent experienced Nurse Leader/ Director/ Manager/ Staff RN and life long learner with valid unrestricted State of Illinois Professional Registered Nursing License, experienced in all levels of management, change agent, software consultant, educator, EMR/EHR implementation as well as direct care in a variety of health care delivery settings ie. prior military experience, LTAC, LTC, home health, hospice, MICU, ER, PACU, immunization clinics, school and camp nursing Solid clinician, utilization review, case management, educator, preceptor, mentor and supervisor experience with project and departmental management skills evidenced by greater than 10 years of providing healthcare in various milieus.

Authorized to work in the US for any employer

Work Experience

Nursing Professor

CAAN Academy - Matteson, IL

January 2019 to Present

Clinical and classroom instruction to prepare students to become licensed practical nurses

Nursing Prof

ATS Institute of Technology - Chicago, IL

August 2018 to Present

Create lesson plans , examinations. Give theory instruction . Textbook review. Maintain accurate attendance and grade reports. Offer career guidance and tutoring.

Director of Operations

RHCS - Flossmoor, IL

July 2016 to July 2018

Manage healthcare operations

Strategic planning

Setting planning and reviewing departmental objectives

Change agent

Creating and implementing policy

DON

RHCS - Flossmoor, IL

September 2010 to July 2016

Supervise and review nursing staff

Overseeing the departmental budgets

Reporting to executive staff level

Maintaining high standards of care

Managing patients records
Team building
IDPH, JCAHO surveys
Create, implement plan of corrections
Recruit, hire, train staff care teams

Clinical Case Manager

RHCS - Flossmoor, IL
April 2006 to September 2010

RN Supervisor

RHCS - Flossmoor, IL
February 2002 to April 2006

Rn, Nurse Manager Tele-Health, Current

RHCS - FLOSSMOOR, IL

CRM, UM,CM experience.

Strong leader for team.

Scheduled patient admissions and discharges.

Developed and produced all office flyer notifications for important policy changes, office news and events.

Experience with various medical conditions including Parkinson's, Dementia, Diabetes, Cancer, Alzheimer's and Paget's disease.

Followed infection control procedures.

Trained new staff on quality control procedures, HIPPA, OSHA, BLS/ AED/ First Aid.

Maintained Client and B2B relationships.

Consistent sales growth of \$600,000.00 to \$2,000,000.00 annually.

Created and Implemented HHA training.

Ensured efficacy of treatments through monitoring of treatment regimens.

Provided on-call care at all times of day and night.

Effectively triaged emergency client calls and incidents .

Effectively managed clinical oversight.

Delegated staff nurse duties.

Documented patient information obtained from interviews.

Developed patient care plans, including assessments, evaluations and nursing diagnoses.

Coordinated Quality Improvement Activities (QIA's) to identify performance areas for improvement.

Provided DHS (Department of Health Services) with corrective action plans.

Diagnosed and treated patients with chronic and acute health problems such as MI, arrhythmias, asthma, COPD and pneumonia.

Ensured HIPAA compliance.

Demonstrated ability to lead and motivate outstanding healthcare teams.

Instructed patients and family members on proper discharge care.

Liaison between patients and physicians to ensure patient comprehension of treatment plans.

Processed monthly reports for department performance.

Effective counseling in health maintenance and disease management.

Self-directed with astute judgment skills. High level of personal accountability.

Effectively supervised LPNs, NAs and non-clinical staff. Improved annual employee retention..

Education

Bachelor of Science

Indiana Wesleyan University - Merrillville, IN
2008

Associate of Science

South Suburban College - South Holland, IL
2006

Nursing Licenses

RN

Skills

- billing (10+ years)
- healthcare (10+ years)
- Problem resolution (10+ years)
- RN
- Home Health
- GMP
- Operation
- Call Center
- Hiring
- sap
- ms office
- operations
- sales
- powerpoint
- Med Surg
- Hospital
- Staff Nurse
- Medical Surgical
- Medical Surgical
- Staff Nurse
- LPN
- Hospital
- Med Surg
- Emergency Room
- Nurse Management

- Infection Control Training
- Medication Administration
- Utilization Management
- Laboratory Experience
- HR sourcing
- Hospice Care
- Triage
- Epic
- Quality Assurance
- Dementia Care
- Vital Signs
- Critical Care Experience
- EMR Systems

Military Service

Branch: ARMY

Service Country: United States

Rank: LT COL

April 1995 to June 2005

Commendations:

Promoted from private to NCO to officer and received commission.

Certifications and Licenses

PICC LINE INSTRUCTOR CERTIFICATE

2011 to Present

CNA INSTRUCTOR

Present

IDPH SKILLS EVALUATOR

Present

AHA BLS/ FIRST AIDE / AED INSTRUCTOR

Present

HONORABLE DISCHARGE US ARMED FORCES

Present

LPN

Top Secret Clearance

Assessments

Recruiting — Proficient

January 2020

Managing the candidate sourcing and selection process

Full results: [Proficient](#)

Work style: Conscientiousness — Proficient

March 2020

Tendency to be well-organized, rule-abiding, and hard-working

Full results: [Proficient](#)

Work style: Reliability — Proficient

February 2021

Tendency to be dependable and come to work

Full results: [Proficient](#)

Patient-focused care — Proficient

February 2021

Addressing concerns and using sensitivity when responding to needs and feelings of patients

Full results: [Proficient](#)

Clinical judgment — Proficient

December 2019

Assessing a patient's condition and implementing the appropriate medical intervention.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

SKILLS

Qualified lab result evaluator Preceptor

Strong clinical judgment Successfully directs staff meetings

Disease prevention and intervention specialist High level of autonomy

Palliative care awareness Problem resolution capability

Diabetes and nutrition educator Patient evaluation/intervention

Qualified in healthcare billing Adept at prioritizing/managing deadlines