**Linda Mallory – RN**

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A Registered Nurse with over 24+ years of both acute and long term care experience offering professional leadership, strong analytical and assessment skills, excellent nursing care standards, focus on patient care and a passion for patient advocacy and empowerment of staff. Known for the ability to quickly and effectively discern needs, solve problems and strengthen relationships with a high volume of diverse patients and family members while maintaining a composed, diplomatic and helpful demeanor. A natural leader and strategic thinker who consistently meets and maintains an effective budget and the business objectives, as well as supports the staff and families while enhancing excellence in person centered care and medical nursing practices.

**Education:**

Life Christian University - Masters of Theology – May 2012

Sanford Brown – Associates Degree in Nursing – May 1996

John Wood Community College – Licensed Practical Nursing – 1991

**Professional Experience**:

***Director of Nursing Westview Nursing Home Aug 15,2021-June 2022***

Responsible for day to day operation of the nursing staff, provided leadership, educational in-services and training of all nursing staff. Followed up daily with department heads during stand up meetings on changes in residents conditions and facility needs. Provided direction for nurses, using critical thinking skills and daily follow-up. Updates to families and POA with resident changes in condition and new services. Responsible for behavior residents and positive outcomes for them. Unit had approx 20 behavior residents at a time. Completed incident and accident forms and follow-up when necessary related to any behaviors. Coordination of care with hospice and other services for the skill nursing units. Attend and lead monthly meetings. Round with physicians when in facility and updated charts and careplans.

***Residential Care Coordinator*** ***Good Samartian Home May 2018 to June 2021***

Responsibilities include manager of two nursing units, that consist of approximately 50 residents, and 15 staff members. My role provided over-site of unit and monitoring of work flow to make sure we achieved positive outcomes for the residents. Provided direction, in-serviced staff, and follow-up when necessary. Coordination of admissions and discharges on 2 units. Follow-up with physicians when changes in conditions warranted. Updated families and POA as changes occurred. Intervened, and problem solving when families had concerns. Also responsible for staff reviews and evaluations. Communicated with Director of Nursing and Administrator daily regarding unit activities during standup and stand down . On call every other Tuesday and every 7th weekend.

***Director of Nursing*** ***Westview Nursing Home February 2017 – April 2018***

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***Director of Nursing*** ***Sycamore Health Care* *May 2015 – February 2017***

Responsible for overall day to day operations of the nursing department, Prepared monthly training development for staff thru in-services. Audits and implementation of policies and new procedures. Daily rounds and assist with triage of resident condition. Monitored nursing PPD, and review of nursing hours and overtime. Hiring of nursing staff, including employee health, and drug screen. New admission review resident health files. Introduced SBAR use and Stop and watch program to facility. Implemented various programs to meet accountability for the staff and facility.

Attendance monitoring, employee evals and recommendations. Responsible for section M on MDS. Wound and weight meetings and management. Medicare weekly meeting and other duties that fall under the DON title.

***Director of Nursing***, ***Columbia Health Care*** ***September 2009 -May 2015***

Lead and maintained the daily operation of the nursing staff to achieve quality performance and continuous, efficient functioning through exceptional nursing services. Patient comfort and choice is the priority. Administrative supervision and management provided to the nursing team. Provide daily evaluation of patient needs through triage. Formulate routine hot list of residents with significant changes in condition. Provide education, coached and mentored nurses and C.N.A.’s to develop a strong team. Assist staff in emergencies and triage care. Promoted quality care and served as patient advocate. Evaluate individual employee performance and ensured adherence to all rules and guidelines. Supportive direction to nursing staff. Supervised/directed fall champion program. Reviewed admission, re-admssions and discharged. Participated in weekly medicare, weight, wound and at risk meetings. Updates to physicians and families of resident conditions. Daily rounds, education and instruction provided. Follow-up audits r/t care and assignments. Documents and maintains budget for nursing department modified daily PPD. Performs Routine audits thru QA. Prepare staff for survey readiness yearly and initiates mock survey audits and provides on the spot teaching and education. Career highlights to include; key point person in wound protocols and training to all staff on policies and procedures. Increased CMS 5 star rating through effective training and management.

***Registered Nurse***, ***Boone Hospital Center*** ***December 2007 –Dec 2009***

Oncology Nurse, duties included serving population of clients receiving daily chemotherapy treatments. Responsibilities include expert assessment skills, pain management, and administration of chemotherapy and biotherapy medication. Management of symptoms and response to therapy. Collaboration with physicians, patients and their families. Daily planning for new admissions and discharges to achieve the best quality of care possible for patients that are terminally ill and at end of life. Utilization of the nursing process to plan care. Duties also include administering all forms of intravenous medication, blood products, TPN, which required close monitoring and documentation. Worked outpatient clinic as lead nurse when assigned. Provided patient, family and staff education. Advanced as float nurse thru-out the hospital and eventually took position as an agency nurse for Boone Hospital. Transitioned to part-time.

***Director of Clinical Service, Regional Care Hospice* December 20, 2004 – Dec 2007**

Responsibilities included supervision of the nursing department ensuring that patients’ needs met on a daily basis. Monitored PCA pumps and initiated IV therapy in home bound patients. Reviewed current treatment plan for pain and coordinated with Physician for changes. Reviewed nurse’s notes and care plans turned in by the team and addressed needs. Ensured patient and family involvement and provided explanations as needed. Held monthly nurses meetings, developed policies and procedures. Reviewed complaint and grievance with positive outcomes. Responsibilities included adhering to the Nursing Process and following procedures to see that it was utilized in directing hospice client care. Involved all IDT members in individualized care plans to make sure they comply with state and federal regulations and accrediting body standards. Supervised the implementation of such care plans. Also interacted with care giver team members when our patients were in-patient or in home settings. These services required substantial specialized nursing skills to include initiation of appropriate palliative and comfort measures appropriate to the care of the terminally ill patient. Provided ongoing patient and family education and emotional support.

***Registered Nurse Unit Supervisor*, *Illinois Veterans Home* March 1992 - December 2004**

Responsibilities include providing leadership and direction in accordance with organizational and departmental goals and objectives. Supervised LPN’s and C.N.A.’s directing day to day care of residents. Proficient in planning and directing clinical team. Medication administration which included starting IV’s; ABT preparation and infection control. Also worked as Unit Coordinator which involved supervision of the grounds, administrative rounds which involved going to all units and getting report, necessary trouble shooting if needed, maintaining staffing PPD for current shift and oncoming shift. Required trips to pharmacy to get meds and deliver to units.