Amanda Swenty

MSN full of positive energy
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Authorized to work in the US for any employer

Work Experience

Crisis stabilization nurse

Northpointe Behavioral Health Systems - Menominee, MI
April 2021 to Present

Pioneer in intensive crisis stabilization program for community mental health
Medication adherence program
Help undeserved individuals stabilize post hospitalization

Team Leader/Supervisor

Maxim Healthcare Group - Shawano, WI
August 2020 to Present

Call all positive covid cases
Determine if cases are positive and assign to case managers

RN Staff Nurse

Elite Networks - Green Bay, WI
June 2012 to August 2021

- 4 years in LTAC with IV meds, wounds, Trachs, Vents, and other skilled entities
- 5 years OASIS assessments
- 3 years HEDIS experience
- 10+ years LTC
- Triage telehealth experience 1 yr in hospice

Health and Wellness Manager

Adventus Technologies LLC - Houston, TX
February 2020 to August 2020

- Promoted team education, audited services, budgeting and management
- Collaborated with management teams in order to facilitate positive outcomes
- Manager with 2 years' experience. with residents, physicians, hospital staff,
- Extensive knowledge of profit loss
- Medical billing and collections

Patient Care Coordinator

Southern Care Hospice - Green Bay, WI
February 2016 to June 2018

RN case manager then patient care coordinator

Adjunct Faculty

COLLEGE OF MENOMINEE NATION - Keshena, WI

August 2014 to December 2016

Pharmacology instructor
Fundamentals instructor
CNA instructor

Education

Master of Nursing in Nursing

Walden University - Minneapolis, MN

May 2016

Bachelor of Science in Nursing

University of Wisconsin - Milwaukee, WI

August 2004 to December 2005

Bachelor of Science in Kinesiology

University of Wisconsin - Milwaukee, WI

May 2003

Skills

- Mac OS
- Data collection (8 years)
- Google Suite (3 years)
- Operations management (3 years)
- Public health (3 years)
- Windows (10+ years)
- Medical Records (4 years)
- Medical Billing (1 year)
- Hospital Experience (6 years)
- Budgeting (1 year)
- Primary Care Experience (10+ years)
- EMR Systems (10+ years)
- Medical Coding
- Laboratory Experience (10+ years)
- ICD-10 (5 years)
- Medical Collection (1 year)
- Anatomy Knowledge (10+ years)
- Patient Care (10+ years)
- Nursing (10+ years)
- Triage (3 years)

- Insurance Verification (2 years)
- Medical Terminology (10+ years)
- Physiology Knowledge (10+ years)
- HIPAA (10+ years)
- Customer service (10+ years)
- ICU experience (2 years)
- Workers' compensation (1 year)
- Medical Office Experience (2 years)
- Employee Orientation (5 years)
- Case Management (6 years)
- ICD-9
- Epic (2 years)
- Managed Care (10+ years)
- Management (5 years)
- Time management (10+ years)
- Microsoft Excel (10+ years)
- Microsoft Word
- Phone etiquette (10+ years)
- Profit & Loss
- Microsoft Powerpoint
- Critical Care Experience (5 years)
- Experience Administering Injections
- Cerner
- Recruiting
- Care plans (10+ years)
- NCQA standards
- HEDIS
- Supervising Experience
- Nurse Management
- CPT Coding
- Nursing administration (4 years)
- Nursing home experience
- Acute care
- Home care
- Hospice care
- Patient monitoring
- Utilization management
- English

Certifications and Licenses

RN

Compact State Nurse License

Registered Nurse (RN)
April 2021 to February 2023

Michigan licensed rn

BLS Certification

Certified Case Manager

Assessments

Cognitive ability — Highly Proficient
October 2019

Combining pieces of information to form general rules or conclusions.
Full results: [Highly Proficient](#)

Customer focus & orientation — Expert
January 2020

Responding to customer situations with sensitivity
Full results: [Expert](#)

Home health aide skills — Highly Proficient
January 2020

Providing care to patients in a home setting.
Full results: [Highly Proficient](#)

Medical terminology — Highly Proficient
February 2020

Understanding and using medical terminology
Full results: [Highly Proficient](#)

Electronic health records: Best practices — Highly Proficient
February 2021

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use
Full results: [Highly Proficient](#)

Medical billing — Familiar
February 2020

Understanding the procedures and forms used for medical billing.
Full results: [Familiar](#)

Work style: Conscientiousness — Proficient

March 2021

Tendency to be well-organized, rule-abiding, and hard-working
Full results: Proficient

Basic attention to detail — Highly Proficient

June 2021

Identifying differences in materials, following instructions, and detecting details among distracting information
Full results: Highly Proficient

Basic spreadsheets with Microsoft Excel — Familiar

November 2019

Measures a candidate's knowledge of basic Microsoft Excel techniques, including sorting, formatting, and filtering of columns or rows.
Full results: Familiar

Spreadsheets with Microsoft Excel — Completed

September 2019

Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals.
Full results: Completed

Clinical judgment — Completed

March 2021

Assessing a patient's condition and implementing the appropriate medical intervention
Full results: Completed