

Venessa Jicha

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To obtain a challenging position, which will effectively utilize my skills and knowledge in a progressing organization, which offers opportunities for knowledge advancement.

Authorized to work in the US for any employer

Work Experience

Director of Nursing (DON)

Complete Care - Friendship, WI

April 2022 to Present

Director of Nursing

MEADOWBROOK NURSING HOME - Black River Falls, WI

January 2022 to April 2022

Assistant Director of Nursing

Stevens Point Health Services - Stevens Point, WI

September 2021 to January 2022

1. Ensure that the legal procedures, nursing laws and work standards are maintained.
2. Daily interaction with Physicians, patients, family members and staff.
3. Provide education, system implementation and monitoring, and development of performance improvement plans to promote positive resident outcomes.
4. Supporting a dignified and caring atmosphere with residents, residents' family, visitors and staff.
5. Assess, trouble-shoot and problem solve to meet the needs of the nursing facility, residents and clinical staff.
6. Directly supervise nursing staff and be responsible for the day-to-day clinical operations
7. Utilize management expertise to enhance patient care while cutting extraneous expenses.

Clinical Manager

Almost Family - Marshfield, WI

October 2016 to May 2021

- Perform direct patient care in the home in order to ensure/ maintain client independence.
- Ensure that the legal procedures, nursing laws and work standards are maintained.
- Daily interaction with Physicians, patients, family members and staff
- Provide education, system implementation and monitoring, and development of performance improvement plans to promote positive client outcomes.
- Assess, trouble-shoot and problem solve to meet the needs of the client, nurses and family.
- Improved efficiency in client care by analyzing the utilization of nursing staff.
- Attain and/or maintain the highest practical physical, mental and psychosocial well-being for each client and their family.
- Resolve conflicts between patients and nurses.

- Worked with various insurance companies in order to provide appropriate client care.

Benedictine Living Community

Wausau, WI

February 2016 to October 2016

Director of Nursing

Atrium Post-Acute Care of Stevens Point - Stevens Point, WI

2014 to 2015

- Manage infection Control, Wound care, Behavior program and QAPI process
- Responsible for the planning, organization, direction, supervision and evaluation of all nursing services provided in the facility.
- Directly supervise nursing staff and be responsible for the day-to-day clinical operations
- Utilize management expertise to enhance patient care while cutting extraneous expenses.
- Responsible for recruitment, retention and training of nurses.
- Ensure that the legal procedures, nursing laws and work standards are maintained.
- Daily interaction with Physicians, patients, family members and staff
- Assist with the development/revision of policies and procedures to ensure compliance with State and Federal regulations.
- Provide education, system implementation and monitoring, and development of performance improvement plans to promote positive resident outcomes.
- Set and adhere to departmental budgets ensuring cost effective operations
- Supporting a dignified and caring atmosphere with residents, residents' family, visitors and staff.
- Assess, trouble-shoot and problem solve to meet the needs of the nursing facility, residents and clinical staff.
- Improved efficiency in patient care by analyzing the utilization of nursing staff.
- Attain and/or maintain the highest practical physical, mental and psychosocial well-being for each resident.
- Resolve conflicts between patients and nurses

Clinical Manager/Interim Director of Nursing

Strawberry Lane - Wisconsin Rapids, WI

2008 to 2014

- Started as an LPN then as an RN. Moved to a Clinical Manager Position and Interim Director of Nursing.
- Monitoring clinical operation of the unit and resident's conditions,
- Obtaining and monitoring medications, supplies and medical records to provide safe, efficient, and therapeutic care to residents.
- Perform general management duties such as hiring, disciplining, and evaluating employees.
- Reviewing staffing patterns and census, plan and facilitate meetings to address issues and ensure adequate patient care.
- Participate in facility Quality Assurance program and facility wound care including prevention.

Registered Nurse

Strawberry Lane - Wisconsin Rapids, WI

2012 to 2013

Staff Development Coordinator/ Registered Nurse

Strawberry Lane - Arpin, WI

2010 to 2010

Licensed Practical Nurse

Three Oaks - Marshfield, WI
2007 to 2008

Education

Associate in Nursing

Mid-State Technical College - Wisconsin Rapids, WI
2008

Practical Nursing

Mid-State Technical College - Wisconsin Rapids, WI
2007

Skills

- Meeting Facilitation (6 years)
- Infection Control Training (6 years)
- Employee Evaluation (5 years)
- Nursing (10+ years)
- Vital Signs (10+ years)
- Medical Records (7 years)
- Medication Administration (10+ years)
- Acute Care
- EMR Systems (6 years)
- Case Management (5 years)
- Supervising Experience
- Nurse Management
- Quality Assurance
- Patient Care

Certifications and Licenses

Wound Care Certified

CPR Certification

Wound Vac Certified

Additional Information

SKILLS PROFILE

- Strong organizational and communication skills

- Ability to manage multiple projects and tasks at any given moment
- Excellent clinical supervisory skills
- Sound understanding of the laws and regulations for health care organizations
- Ability to function independently in a multi-task environment as well as part of a team.
- Skilled in planning and implementing strategies, policies and procedures
- Excellent leadership and healthcare management skills
- Ability to manage through delegation, goal setting, and building respect from all nursing staff through use of positive leadership principles.
- Experienced in hiring, training, managing and evaluating staff
- Ability to provide professional and courteous communication with patients and family