**Brooke Watters Registered Nurse**

*wattersbrooke@yahoo.com 815-519-8464*· McHenry, Illinois

Skilled and respected nursing professional with a proven track record of delivering exceptional patient centric care. Adept at handling patient and family questions and concerns sensitively and professionally. Gifted communicator able to deliver complex and difficult information in a clear, concise, and compassionate manner. Exceptional success in the application of experience to the daily challenges of clinical environments.

 ***Areas of Expertise include:***

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| --- | --- | --- |
| * Patient Centric Care
 | * Communication
 | * Leadership
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| * Internal Medicine/Family Practice Management
 | * Partnership Development
 | * Project Management
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| * Oncology
 | * Compassionate Care
 | * Compliance
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**Professional Experience**

**Northwest Hematology & Oncology -** 2020-Present

* Collaborate with medical oncologists regarding patient care. Identified and recommended treatment for cancer related sided effects.
* Assessed and maintained peripheral IV’s, Implanted ports, PICC lines. Performed venipunctures'
* and operated catheter devices.
* Provided formal education and counseled patients and family members on all aspects of cancer symptoms and treatment.
* Excellent knowledge of cancer medication and documented patient response to treatment and consulted with oncologist as needed.

**Mercy Clinic** · 2017 – 2020

**Registered Nurse Float Pool**

* Observe and identify unusual findings and patient developments and prepare reports to physicians.
* Utilizing clinical judgement, careful listening, critical thinking assessment skills to determine the acuity of patients’ symptoms and directing appropriate levels of care.
* Develop recommendations based on medical knowledge and patient symptom data.
* Update and document patient medical records on a regular and consistent basis and ensure the accuracy of the recorded information.
* Monitor patient recovery progress and their adherence to the prescribed outpatient care plan.
* Acting as a liaison between patients and their provider regarding questions and concerns.
* Communicating with insurance companies, pharmacies, schools and other health care provides and/or facilities.
* Reviewing, completing and processing paperwork both incoming and outgoing to and from providers.
* Helped to promote a pilot program for blood pressure checks, serve as a member of the Nurse Practice Council, and the Nursing Journal Club.

**Centegra Hospital** · 2015 – 2017

**Registered Nurse**

* Delivered exceptional patient centric care and personal customer service, ensuring the full satisfaction of the patients and their caretakers.
* Demonstrating excellent customer service and communication skills, functioning as part of an effective health care team to complete the communication cycle and resolve clinical concerns and needs.
* Developed and implemented patient care individual plans, providing recovery guidance and support.
* Regularly communicate with a diverse group of patients regarding medical care and treatment options.
* Document patient care information including assessments results, intervention outcomes, medications, patient responses, and treatment changes.

**GNC** · 2013 – 2015

**Manager- GNC 2013-2015**

* Supervised all store operations including day to day duties, delegation, staff supervision, and operational leadership.
* Planned and coordinated the activities of staff, ensuring that operational activities aligned with organizational needs and expectations.
* Ensured compliance with all corporate policies, standards, and expectations.

**Youth Service Bureau** · 2011 – 2012/2013

**Case Worker**

* Supervised foster care child visits in accordance with policy requirements.
* Developed case notes and prepared for presentation in court.
* Observed and identified behaviors requiring notification of appropriate case management personnel.
* Partnered with team members to ensure all cases received adequate expertise and to support organizational needs.

**Additional Professional Experience**

**Assistant Manager – Vitamin Shoppe**

**Volunteer Positions**

**Court Appointed Special Advocate (2011) –** Provided skilled advocacy for child victims of abuse and neglect in court settings. Based the level of advocacy on the individual needs of each client and ensured that all clients received exceptional support and care.

**United Way Champion (2019)-** Participated in fundraising activities for the United Way

**Nurse Practice Council-(2019-** Helped to promote a pilot program for blood pressure checks, serve as a member of the Nurse Practice Council, and the Nursing Journal Club.

**Hand Hygiene Council(2018)**

**Education**

**Bachelor of Science in Nursing**

Chamberlain College of Nursing (2015)

**Associate Degree in Science**

Rock Valley College (2012)

**Certifications**

Cardiopulmonary Resuscitation (2017)

Certified Nursing Assistant (2009)

Emergency Medical Technician – Basic (2008)

Basic Life Support

Pediatric Advanced Life Support