Payia Vang Lor

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Registered nurse with more than 6 years of experience providing quality care to patients within a clinical setting. Compassionate, self- driven individual with well-developed clinical skills and ability to function both independently and in a fast paced team environment. Adept in the assessment and management of the acutely ill patients with chronic health conditions within a clinical setting with knowledge to provide care in standard treatment protocols in disease management

Experience

JULY 2015 - PRESENT

Ascension Healthcare, Franklin, Wisconsin - Lead/Charge Registered Nurse

- Actively provide direct patient care in assessing, obtaining data, administering ordered medications per treatment plan for patients. Perform clinical nursing tasks such as thorough head to toe assessments, administering blood products, inserting peripheral IVs, administering oral/intravenous/injectable medications as ordered.
- Provide documentation on care provided to patients. Develop nursing care plans identifying nursing diagnosis for patients, patient goals, and assessing for patient outcomes and evaluations according to nursing care plan to establish continuity of care and expectations.
- Implementing primary and preventative care to manage acute and chronic health conditions in the patient population in a comprehensive, continuous manner.
- Evaluate patient knowledge and educate patients on medications, acute or chronic conditions to promote management.
- Precept and educate newly hired nursing staff, nurse colleagues.

NOVEMBER 2012 - JANUARY 2016

Catholic Health Initiatives, South Milwaukee, Wisconsin - Registered Nurse

- Provided comprehensive geriatric nursing care to patients in a sub-acute rehabilitation setting.
- Admitting patients to sub-acute care status from inpatient hospital setting.
- Assessing patients, monitoring for change in condition, administering scheduled medications.
 Continually assess, manage acute/chronic health conditions in the geriatric patient population.
- Identify nursing goals and implementing nursing interventions and evaluating patient outcome on day to day basis.
- Collaborating with interdisciplinary team to provide quality care.

MAY 2008 - JANUARY 2016

Aurora Healthcare, West Allis, Wisconsin - Customer Care Representative Lead

- Provided patient centered customer care within the medical billing department, filed medical insurance claims accordingly to insurance companies, follow-up on claims and appeals within dated time allowance; file patient payments accordingly to facility protocols.
- Demonstrated leadership qualities in reaching resolutions with patient concerns, and complex situational billing; collaborate with department managers regarding customer care goals/outcomes/achievements.

Education

JANUARY 2014 - MAY 2015

Milwaukee Area Technical College, Milwaukee, Wisconsin - RN, ADN

JANUARY 2011 - DECEMBER 2011

Milwaukee Area Technical College, Milwaukee, Wisconsin – LPN

Certifications

- ACLS Certification
- BLS Certification