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| **Tim Dess, RN** | 414-339-6897  tdess@wi.rr.com  West Allis, WI |

**Registered Nurse – Cardiovascular Focus**

**Patient Centered Care** | **Nursing Best Practices** | **Program Development**

Patient-focused RN with BSN and two decades of experience supporting cardiac care department operations in one of the oldest and most active cardiac electrophysiology programs in the United States.

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|  | **Areas of Expertise** |  | |
| **Comprehensive Care Approach** | **Setting Up New Nursing Programs** | | **Effective Decision Making** |
| **Charge Nurse Responsibilities** | **Ensuring Highest Quality of Care** | | **Nurse Preceptor Roles** |
| **Staff Delegation & Prioritization** | **Supporting Research & Studies** | | **Acute/Chronic Conditions** |
| **Training, Mentoring & Coaching** | **Exceptional Patient Experiences** | | **BS in Nursing (BSN)** |

* Dedicated nursing professional with extensive experience supporting a world-class cardiac care program with highlights including:
  + Caring for 10,000+ patients since 2000, including EP patients, heart failure and post open heart surgery patients, heart valve bypass patients and ventricular assist device patients;
  + Caring for patients with abnormal heart rhythms (arrhythmias) and other cardiac conditions including atrial fibrillation (AFib), heart palpitations, syncope (fainting), long QT syndrome (LQTS), Wolff-Parkinson-White (WPW) syndrome and conditions requiring pacemaker or defibrillator (ICD) implants;
  + Charge Nurse responsible for overseeing up to eight nurses in a 40-bed cardiac care unit;
  + Hand-selected as Lead Nurse to prepare for the opening of three new EP facilities, including training 20+ nurses in relevant patient care best practices.
* Passionate about providing exceptional patient experiences through effective patient centered care and in treating each patient as if they were a member of my own family.

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|  | **Professional Experience** |  |

**ADVOCATE AURORA ST. LUKE'S MEDICAL CENTER1/2000–present**

A top-ranked general medical, surgical and teaching hospital focused on providing the highest quality care through innovative procedures delivered by highly-skilled and caring healthcare professionals.

**Registered Nurse – Cardiovascular Care**

Supporting a state-of-the art cardiac electrophysiology program treating more than 1,000 patients each year.

* Providing highly-personalized coordinated patient care as part of a multi-disciplinary team in a 24x7 care environment supporting up to 48 patients each shift.
* Experienced in providing patient care support across a wide variety of procedures and practices including:
  + AFib ablations;
  + Stroke prevention implants;
  + S-ICD implants;
  + Leadless pacemakers;
  + Transvenous cardiac pacing/endocardial pacing;
  + Cardioversion;
  + Sedation for minor procedures;
  + Tilt-table studies, and more.
* Hand-selected from dozens of Aurora EP nurses to assist in preparing for the opening of new Cardiac Electrophysiology Programs at three Aurora Health Care facilities: Aurora Memorial Hospital of Burlington, Aurora Sheboygan Memorial Medical Center and Aurora Medical Center Oshkosh.
* Extensive experience training more than 50 nurses in a variety of cardiac care procedures and best practices.
* Strong reputation for ensuring high quality care and providing optimal patient experiences with proven experience interfacing seamlessly with healthcare staff, patients and their families during critical situations.
* High degree of professional competency across all assigned registered nursing care responsibilities including monitoring patients, maintaining accurate medical records, accumulating specimens, administering intravenous and oral medications, observing vital signs, urinary catheters, physician escalation, emergency care and more.
* Elected and served as representative to Advocate Aurora St. Luke’s shared governance structure Area Coordinating Council (ACC) for two consecutive two-year terms.
* Member of a hospital-wide Safety Committee chartered with promoting an active and effective safety culture through a holistic approach in implementing healthcare safety best practices and standardization.
* As member of safety committee played an active role in reducing patient falls from medical examination and treatment tables.
* As Charge Nurse for five years oversaw up to eight nurses caring for as many as 48 patients each shift.
* Consistently rated as fully-meeting or exceeding nursing performance standards throughout 20-year tenure.

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|  | **Education, Licenses & Certifications** |  |

Bachelor of Science in Nursing, University of Wisconsin–Eau Claire

Licenses & Certifications: RN, ACLS, BLS/CPR/AED