

Brenda Johnson

Sandwich Artist/Assisted Manager

Green Bay, WI 54301

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(920) 492-9025

These are the skills that I have acquired and hope I can use them to add to the growth of your Establishment with pleasure. The skills I have acquired are based on college courses I took while obtaining my Alcohol and Drug credentials at NWTTC Technical College. Assessment and Diagnosis, Ethical AODA Case/Record Mgmt Group Facilitation, Introduction to Counseling, Methods of AODA Counseling, Overview of Mental Disorders, Personal and Professional Developmental Psychology, Sociology, Psychopharmacology

Authorized to work in the US for any employer

Work Experience

Sandwich Artist/Assisted Manager

Subway - Chicago, IL

January 2002 to 2008

Greets and serves guests, prepares product, maintains food safety and sanitation standards, and handles or processes light paperwork. Provide Exceptional customer service because its a major component of this position..As the Assited Manager I overseen my fellow employees in my designated shifts, trained new employees, took inventory, and cash drops.

Home Care Aide

Chicago Commons - Chicago, IL

February 1999 to January 2002

Provided behavioral/emotional support and supervision for those with dementia and Alzheimer's. Supported patients with customized patient teaching tools. Worked as part of team to ensure proper care of body mechanics and safety of patient.

CERTIFICATIONS, LICENSES, AWARDS

Aoda Certificate

SKILLS

Developed a working knowledge of gathering and interpreting information used in forming diagnoses based on the criteria in the DSM-IV TR.

Group counseling techniques such as facilitating the process of forming a group,

Basic Counseling skills Counseling theories and techniques that can be utilized in the human services profession.

Symptomology and Etiology and classification of psychiatric disorders and treatment.

Personal and Professional qualities and responsibilities.

Basic concepts of psychopharmacology and the function of the organs and systems of the human body and brain.

Customer Service