

# ASHLEY WRIGHT

REGISTERED NURSE

## CONTACT

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Fort Mill, SC 29715

## CAREER OBJECTIVE

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Diligent professional with 14 years of healthcare work experience and a proven knowledge of acute and outpatient care nursing, case management, emergency response, diagnostic imaging, integrated health care delivery, and laboratory management. Aiming to leverage my abilities to successfully fill a nursing role at your company. Frequently praised as efficient by peers, I can be relied upon to help your company achieve short term goals and improve stakeholder relations.

## EXPERIENCE

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October 2021 - Present

### **Prior Authorization Nurse**

Centene Corporation, Charlotte, NC

- Utilize knowledge of NCQA guidelines, InterQual, and state policies to determine medical necessity for authorization requests
- Precepting new hires and assist with training
- Owner of all non-participating provider requests to ensure continuity of authorization workflow
- Collaborate with contracting department on non-participating authorization requests to expedite single case agreements if needed
- Complete medical necessity and level of care reviews for requested services using clinical judgment and refer to Medical Directors for review depending on case findings.

July 2021 - October 2021

### **Assistant Director of Nursing**

Magnolia Manor, Rock Hill, SC

- Coordinated infection prevention and data review, decreasing HAI rate by 25% within 90 days
- Developed and maintained onboarding and yearly staff education
- Assisted administration, case management, and Director of Nursing with daily facility operations, budget control, interview and hiring process, and resident care planning

August 2018 - July 2021

### **Clinical Supervisor/ Cardiac Device Nurse**

Atrium Health–Sanger Heart and Vascular Institute, Charlotte, NC

- Lead, hired and was directly responsible for a team of nurses and medical assistants for Cardiology specialty practice
- Established work schedules and assignments for staff, accorded to workload, space and equipment availability.
- Performed and managed remote and in office triage, facilitated in day-to-day office operations, staffing coordination, patient care, and infection control during COVID pandemic
- Successful implementation of process and quality improvement, patient and teammate safety, and clinical education

- Increased patient satisfaction ratings by 5% within 6 months
- Management of implantable cardiac devices, including pacemaker and defibrillator, for patients of various life stages, and educate post-operative patients and/or parents regarding cardiac device function and occupational restrictions

April 2018 - November 2018

**Registered Nurse- Cardiovascular Telemetry**

Piedmont Medical Center, Rock Hill, SC

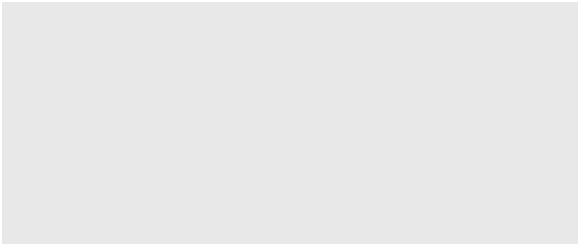
- Managed acute and comorbid conditions under direction of physician and/or advanced care practitioner.
- Performed daily bedside care including daily assessment, medication administration, management of intravenous medications, and care of post-operative open-heart surgical patients.
- Developed, implemented, and updated individualized nursing care plans and reported pertinent observations and patient reactions to appropriate personnel.
- Educated individuals and families on health education and disease prevention.
- Adhered to quality and service standards to support operational goals.

July 2017 - April 2018

**Registered Nurse, CVICU/Progressive Care**

Atrium Health (Formerly Carolinas Medical Center), Charlotte, NC

- Managed care of patients in critical condition with continuous cardiac monitoring, central lines, ventilator, and immediate post-operative surgical patients.
- Collaboration and coordination of care with multidisciplinary departments by developing and implanting care plans to improve patient condition.
- Demonstrated skills in action planning during emergency situations.
- Taught patients and significant others to manage illness or injury by explaining post-treatment home care needs.
- Developed individualized plan of care to perform appropriate treatments as ordered by physician.
- Initiated resuscitative measures to reduce disability and death from acute circulatory and respiratory emergencies.

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- Documented patient assessment findings and responses to nursing intervention to progress toward problem resolution.
  - Performed ongoing patient assessments, notifying supervising clinician of abnormal findings.

## EDUCATION

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April 2022

### **Master Of Science (M.S.) In Nursing, Leadership and Management**

Western Governors University, Salt Lake City, UT

#### **Awards & Honors**

- Sigma Theta Tau International, Nursing Honor Society- Psi Upsilon Chapter

May 2017

### **Associate In Science (A.S.) In Nursing**

York Technical College, Rock Hill, SC

#### **Awards & Honors**

- President's List Academic Achievement Award

## ADDITIONAL SKILLS

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- Clear Patient Communication
- Patient Condition Monitoring
- Healthcare Personnel Supervision
- Test Interpretations
- Infection Control Procedures
- Healthcare Team Collaboration

## CERTIFICATIONS

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- Nurse Licensure Compact (NLC)- South Carolina Board of Nursing

## REFERENCES

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**References available upon request**